



FOR RELEASE AT: 11/16/03, 9:15am CONTACT INFORMATION

Media Should Contact: Cynthia Martinez (305) 468-5954

MIAMI-DADE ANSWER CENTER NOW OPEN FOR CALLS FROM THE PUBLIC REGARDING THE FTAA

MIAMI-DADE COUNTY, FLORIDA: The Miami-Dade Answer Center is open today from 7:00am to 7:00pm to take calls from the public regarding public safety issues related to the Free Trade Area of the Americas (FTAA) such as road closures, traffic and transit updates, school closures, etc. The Answer Center will also be open for calls 24 hours a day from Monday, November 17 to Friday, November 21, and can respond to calls in English, Spanish and Creole.

The Answer Center phone number is (305) 468-5900, TDD: (305) 468-5402. Residents can access disaster-related information 24 hours a day on the OEM website located at **www.miamidade.gov.**

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As a service to hearing impaired viewers, all visual media outlets are requested to broadcast this material in real-time close captioning or sign language. Audio outlets are requested to repeat this information as often as possible.

Answer Center open-11-16 Approval: _____